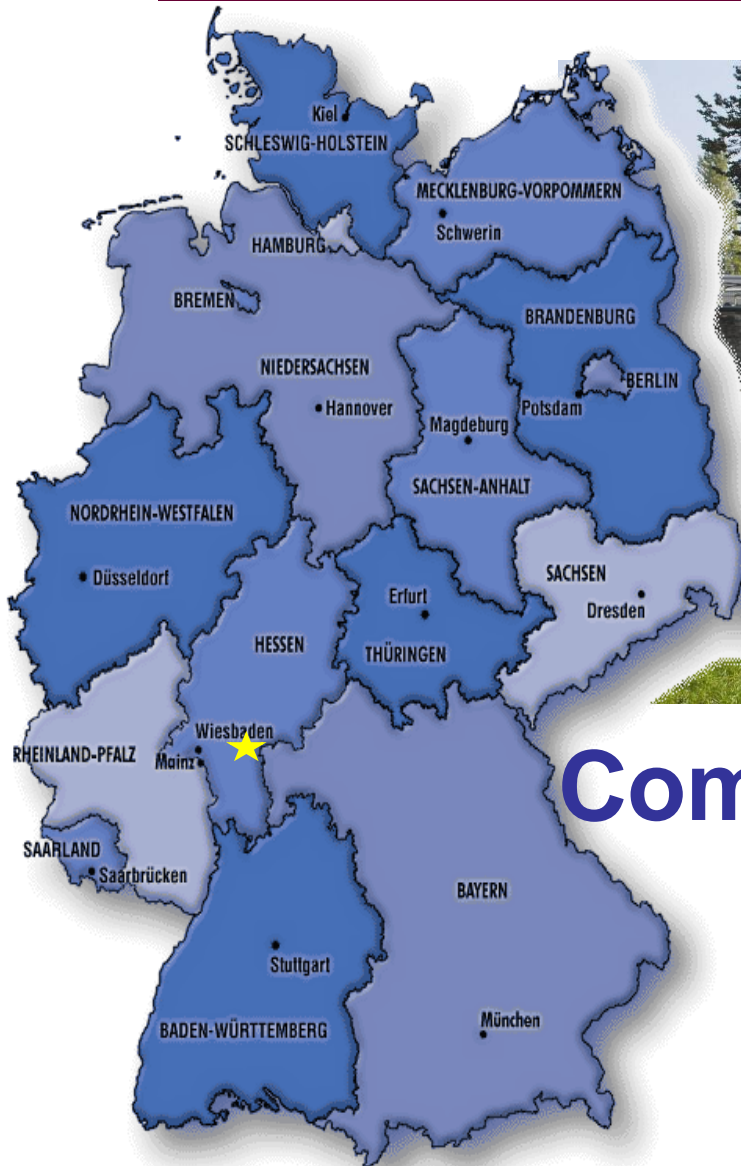


USAG WIESBADEN



Community Information Brief

July 27, 2010



FMWR / ACS / Army Volunteer Corps



July Volunteer of the Month Winners

Karin Barry
Drew Parker
Holly Strout
Nina Cox
Jeff Stone

COL John Kem
Mary Gooderham
LTC Chad Gooderham
Rebecca Alexander
SSgt Paul Warren

Karen Litzinger
Cathy Ruhl
Tami Pickering
Jean Calvert
Silvia Pehl





Military Spouse Career Advancement Account (MyCAA) Resumes 25 Oct 10

❖ Guidelines for new applicants:

- Max financial benefit \$4000 (formerly \$6000) with a yearly fiscal cap of \$2000.
- Only spouses of AD in grades E1-E4, W1-W2 & O1-O2.
- Must complete program within 3 years of first course.
- Limited to associate degrees, certifications/licensures.

❖ Spouses with active accounts:

- May receive financial assistance until 21 Oct with start date up to 15 Jan 11. All currently approved financial assistance documents will be honored.
- Additional information at www.militaryonesource.com



DFMWR / ACS



FRG Forum ODR Field Trip 11 August 2010

1000 – 1200 at the Rheinblick Outdoor Complex
Bus departs ODR at 0945 (limited seating)

Wiesbaden Community Open House

Tuesday, 24 Aug 2010
ACS, CYS, and WEC facilities
1000 - 1400

AFTB Level I and

12-13 Aug 2010, DMFWR Conference room, 0930-1600

AFTB Level II Training

24-26 Aug 2010 0900-1500 Texas 57 Apt 3



FMWR / ACS / AFAP



Army Family Action Plan

IMCOM Conference Results

- Held on 14 – 18 June 2010
- 62 Issues submitted from 17 Garrisons
- 14 Issues were prioritized
- 3 from Wiesbaden:
 - WSB-10-0P3: Space A Travel for Survivors
 - WSB-10-0P6: Direct Service Full Time Casualty Assistance Position
 - WSB-10-10-0P10: Driver's Education (**Ranked #5 overall for Top Issues**)

**** HQDA Issue information can be obtained online on armyonesource.com ****

Wiesbaden Community



Garrison Agencies
will be available with information
and resources for Soldiers, Family
Members, Civilians and Retirees

Resource Fair
open to Wiesbaden
Community

**Tuesday, 24 Aug 2010
1000 - 1400**

**Information, Fun,
One Stop Shop for
Community Resource.**

**Location:
ACS and DFMWR Facilities
Mississippi Strasse
Hainerberg Housing**

**Get to know
what's available
and where.**

For information call
DSN: 335-5254
Civilian: 0611-408-0254



SPONSORED BY
Wiesbaden Community Spouses Club
and
Army Community Service



SPECIAL OPENINGS

- 20 Aug 10, 1830-2330 – Friday Night Child and Youth Care.
- 7 Aug 10 and 28 Aug 10, 0900-1800 – Saturday Child and Youth Care.
- Location: WAAF CDC, Bldg 1502. Current CYSS Registration Required.
- **Reservation Deadline is Four Working Days Prior to Event.**
- Free Respite Child Care Hours as well as other CYSS Benefits may be used.
- Advanced payment is required.

To make reservations or for more information, please contact CYSS Parent Central Services Office located at Bldg 1215, WAAF, DSN 337-7014 or 0611-705 7014



FMWR / Child, Youth & School Services



Summer Program

- Enrollments for August Activities are ongoing.

For a complete listing of Summer Activities, or to enroll your child, please contact the Parent Central Services Office at CIV: 0611-7057928, or DSN: 337-7928 / 7962 / 7963

Many activities are available on the web at:

<https://webtrac.mwr.army.mil/webtrac/wiesbadencyms.html>



FMWR / Child, Youth & School Services



CYS Services has gone ONLINE!!!

If you have not yet received an email with your logon information please contact the Parent Central Services Office at CIV: 0611-7057928, or DSN: 337-7928 / 7962 / 7963 for further assistance.

<https://webtrac.mwr.army.mil/webtrac/wiesbadencyms.html>



FMWR / Child, Youth & School Services



Army Family Covenant (AFC) Savings to Families – Jun 10

Type	Amount	Savings
Free Respite Care Hours	1852 Hours	\$ 7,021
Hourly/Respite Care Hours - Reduced Rate	876 Hours	\$ 1,662
CYS Registrations/Re-Registrations	136 Registrations	\$ 2,448
WTU Reductions – Category 1	2 Patrons	\$ 227
20% Discount on Full-Day Care and Part-Day Preschool Fees	229 Patrons	\$ 5,724
SKIES Program Free Classes	11 Classes	\$ 1,277
Sports & Fitness Free Enrollments	34 Sports	\$ 1,523
Total Army Family Covenant Savings to Patrons:		\$ 19,882
Total Value of AFC Benefits Oct 09 – Jun 10		\$333,711



FMWR / Child, Youth & School Services



Youth Center

The Wiesbaden Youth Program offers snacks, homework assistance, as well as fitness, music, art, cooking and tech lab activities. Our daily program is FREE for registered members. Visit us at Hainerberg, Building 7884.

Summer Camp Weekday Trips!

04 Aug 2010	Roller Skating	0800-1730	\$25
06 Aug 2010	Rhein Tour, Marksburg Castle & Ehrenbreitstein Fortress	0800-1730	\$25
11 Aug 2010	Train Trolley	0800-1730	\$25
13 Aug 2010	Polizei Station/ and or Frankfurt City Tour	0800-1730	\$25
18 Aug 2010	Roller Skating	0800-1730	\$25
20 Aug 2010	Heidelberg, Zoo, Gypsy Museum & Castle	0800-1730	\$25
25 Aug 2010	Go Carting	0800-1730	\$25
27 Aug 2010	Tech Museum/IMAX Movie	0800-1730	\$25



FMWR / Child, Youth & School Services



Youth Center

The Wiesbaden Youth Program offers snacks, homework assistance, as well as fitness, music, art, cooking and tech lab activities. Our daily program is FREE for registered members. Visit us at Hainerberg, Building 7884.

Summer Camp Saturday Trips!

07 Aug 2010	Luxemburg/Metz Tour	0800-2000	\$10
14 Aug 2010	Phantasialand Park	0700-2000	\$30
28 Aug 2010	Europa Park	0700-2000	\$35

(Summer Camp) Weekend Trips!

21-22 Aug 2010	Teen Outdoor Adventure (14-18 years only)	0600-2200	\$75
04-06 Sep 2010	Berlin	0600-2200	\$100



FMWR / Child, Youth & School Services



Sports & Fitness

- 14 Jun 10 - 20 Aug 10 - Fall Sports Programs Sign ups.
 - ✓ **Fall Team Sports will be:**
 - Cheerleading
 - Soccer
 - Flag Football
 - Tackle Football
 - ✓ **Fall Individual Sports will be:**
 - Golf
 - Cross Country
- Call the Sports and Fitness Office for further information at DSN 337-7816 / civilian 0611-705-7816



Wiesbaden DoDDS Schools



- **Register for School:**

Schools Open All Summer

- **Free and Reduced Lunch Applications**

- New Application Required Each School Year
- Over \$100,000.00 Dollar Savings for Wiesbaden
- Applications Accepted as of 15 AUG at Parent Central Services



Wiesbaden DoDDS Schools



BACK TO SCHOOL

- 25 Aug 10 - Teachers Report
- 30 Aug 10 - First Day of School for Students
- **New Student and Parent Orientations**
 - 27 Aug 10 - 1100 Aukamm Elementary
 - 26 Aug 10 - 1400 Hainerberg Elementary (Kindergarten)
 - 30 Aug 10 - 0830 Hainerberg Elementary
 - 27 Aug 10 - 1400 Wiesbaden Middle School
 - 26 Aug 10 - 1100 Wiesbaden High School



FMWR / Child, Youth & School Services



Schools of Knowledge, Inspiration, Exploration and Skills

- **Missoula Children's Theatre Performances of:**

“Beauty Lou and the Country Beast” A musical sagebrush fairy tale based on “Beauty and the Beast” 31 Jul 10, Hainerberg Middle School Gym 2:30 and 5:00 shows. Tickets on sale at the door: \$2.00 - \$5.00

For more information, please contact CYSS Parent Central Services Office located at Bldg 1215, WAAF, DSN 337-7014 or 0611-705 7014



DFMWR / CAC / Recreation Center



CAC/REC Center

- **Operation Rising Star**
 - 27 August and 10, 17 & 24 September
 - Location: Wiesbaden Entertainment Center, Bldg 7981
 - Event starts at 7 p.m.
 - Cash prizes and the opportunity to advance to the Army-wide finals!
 - Open to Active Duty, National Guard or Reserve from any branch of Service, or Family members
- **Community Information Briefing**
 - 31 August
 - Briefing starts at 09:30 a.m.
 - Location: WAAF Community Activity Center, Bldg 1011



DFMWR / CAC / REC Center



CAC/REC Center

- **Poker Nights**
 - 6,13,20 & 27 August
 - Event starts at 7 p.m.
 - Location: Wiesbaden Entertainment Center, Bldg 7981
 - Cash prizes nightly!
 - Call 337-5750 for more information!
- **Fish and Chips Extravaganza**
 - 21 August
 - Fishing in Limburg from 8 a.m. – 1 p.m. / bus departs from Outdoor Recreation Center, WAAF
 - Texas Hold'em Tournament Starts at 5 p.m. at the Wiesbaden Entertainment Center, Hainerberg
 - Catch the most lbs or the “special fish” and win a free seat in the poker tournament!



DFMWR / ODR / Outdoor Recreation



Outdoor Recreation and Education Program

- **Upcoming Weekend Trips and Tours**

30 Jul-1 Aug, Hamburg City Tour (Adults Only)

7-8 Aug, Amsterdam Night Life and Bike City Tour

12-16 Aug, Outdoor Adventure Trip to Croatia

17 Aug-23 Oct, USAREUR Hunting Course

27-31 Aug, London Notting Hill Carnival

2-6 Sept, Camping Trip to Camp Darby Italy

11 Sept, Bad Durkheim Wein Fest Trip

18-19 Sept, Oktoberfest and Neuschwanstein Castle

25-26 Sept, Oktoberfest and Neuschwanstein Castle



- **2010 U.S. Forces European Mountain Bike Championship Series Race**

- 1st Annual Rheinblick Fat Tire Race, 19 Sept 2010. This race is open to all U.S. ID Card Holders ages 6 and Up. There's a \$20 registration fee with on-site camping available

- **Rheinblick Paintball Program**

- Paintball Program included 1 Speed Ball Field, 1 Sup Air Field and 1 Large Woodland Field. Paintball Markers, Paintballs and all required Safety Equipment are available. All participants must be U.S. ID Card Holders (max 4 guests per ID Card Holder) and be over the age of 18. GPS Location: Frauensteiner Str. 115, 65201 Wiesbaden



Directorate of Public Works

Improving Use of Refuse Condo in Hainerberg/Aukamm (per Command Policy Letter #46, 26 Jun 10)

Desired objective through better use of Refuse Condo:

1. Improve safety and health in housing community
2. Improve overall appearance and cleanliness
3. Reduce misuse of trash cans while improving proper sorting of recyclables

Keep your trash can inside
the enclosure



Use support strap for
filling of trash cans



Support strap will hold
trash can during filling

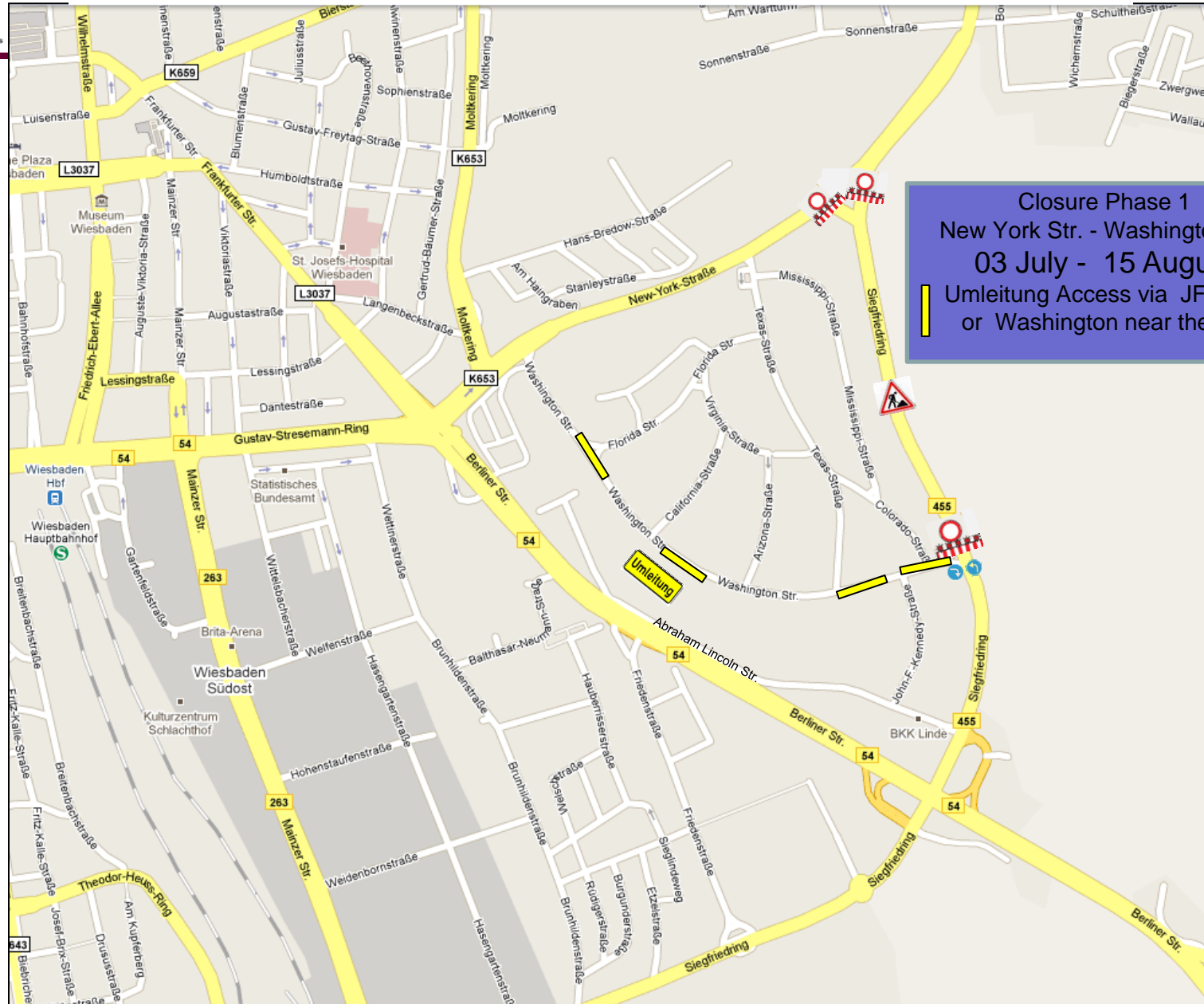


Policy letter compliance basics: On assigned pick-up day, but no earlier than evening before, place trash can at curbside. Lid should be completely closed. Return trash can to enclosure as soon as possible, but no later than evening of pick-up day.

Note: Violators may be subject to community service time; repeated violators may lose housing privilege.



City of Wiesbaden Road Closure (Repaving)



Closure Phase 1
New York Str. - Washington Str.
03 July - 15 August
 Umleitung Access via JFK Str.
 or Washington near the PX

City of Wiesbaden Road Closure (Repaving)



Closure Phase 2
Abraham Lincoln Str. - Washington Str.
16 August – 19 September
Umleitung Access to 455 via JFK Str.

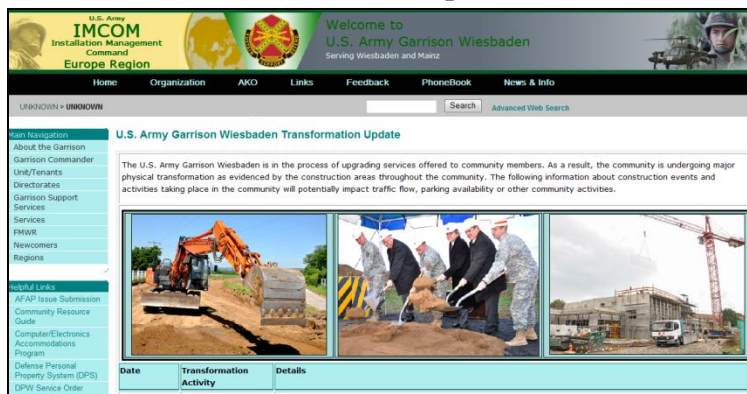
Traffic Open for
“Anlieger Frei”
– Residents
Only

TSMO Radio updates on AFN

Every Tuesday and Thursday
0700 / 0900 / 1400 / 1600



Transformation Update Website



<http://www.wiesbaden.army.mil/sites/directorates/transformation.asp>

DES



USAG Wiesbaden DES is implementing additional law enforcement measures to improve overall traffic safety throughout the Wiesbaden housing areas.

Short term: DES is working closely with German Police to increase the number of joint patrols, to include additional speed enforcement operations that will be conducted to combat speeding in the housing areas. In addition, coordination has been made with representatives of the City of Wiesbaden to limit non-resident traffic with the installation of Residents Only signs (Anlieger Frei) and the use of LED signs to warn drivers of their speed.

Long term: DES is working toward rezoning the streets to reinforce safety, placing emphasis on the areas surrounding the schools and CDC facilities.

RSO Events

Catholic Events

- **Catholic Religious Education Registration Begins**
 - 15 Aug, 0900 hours, HBG Chapel
- **Catholic Mass and Picnic**
 - 29 Aug, 1000 – 1400 Hours, Amelia Earhart Complex

Protestant Events

- **Hainerberg Chapel Potluck**
1 Aug, 1200 Hours, HBG Chapel
- **WAAF Protestant Service**
22 Aug, 1000 hours, Back to school Bash at the Entertainment Center.

Community Events

Caring for the Caregiver Workshops

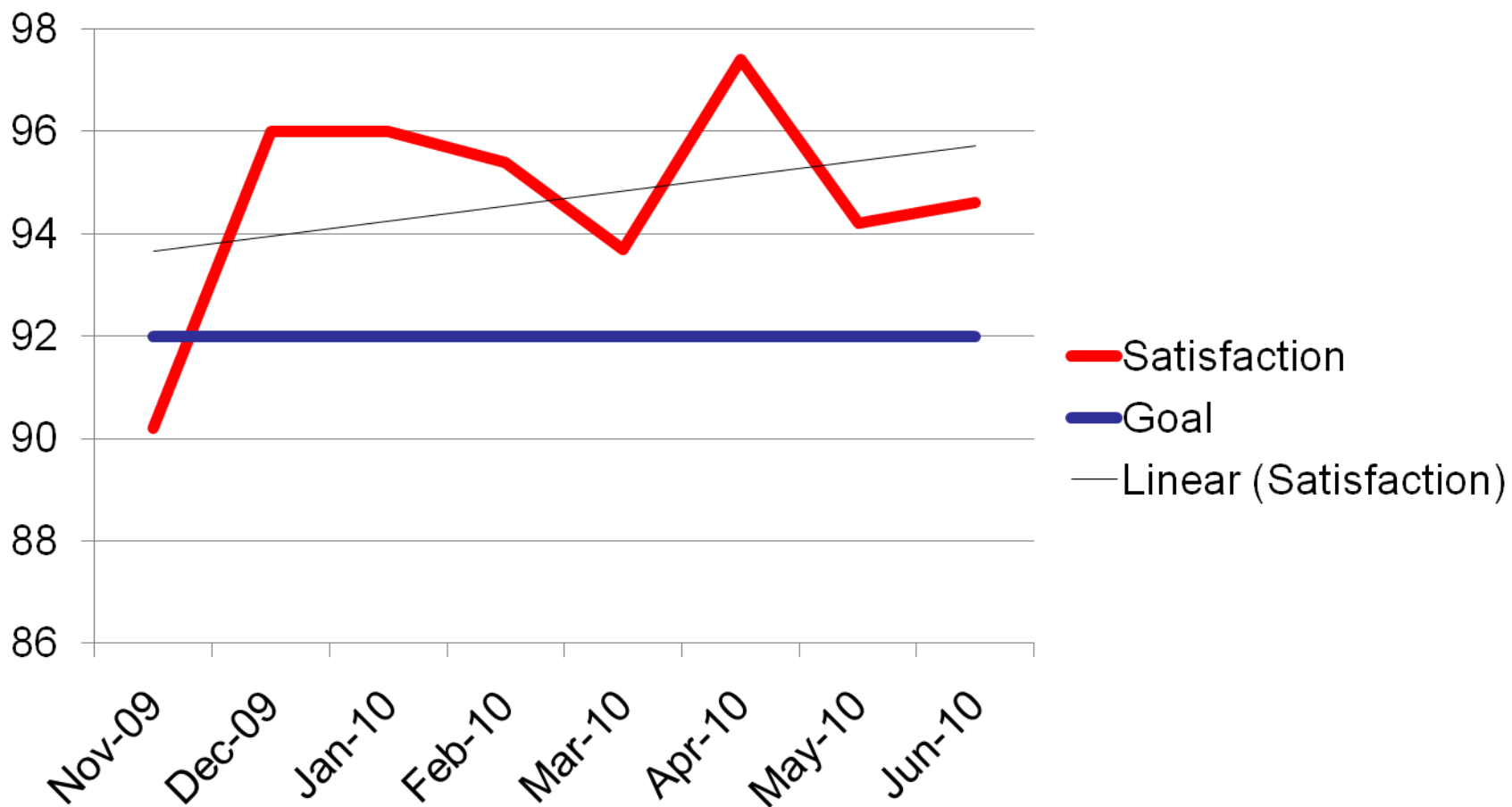
Dr. Kirk Byron Jones

Author: “Addicted to Hurry” and “Holy Play”

12-15 Sept

Schedule TBD

Overall Customer Satisfaction



As of: 16 July 2010

Data Source: APLSS



Appointment No Shows



New Initiative:

Implement new program to provide reports to unit commanders

- **Weekly Command reports**
 - Previous week's no shows
 - Future week's appointments
 - Summary reports of no show rates (AD only)
- **Summary no show rates reported monthly at CIB**



Wiesbaden Army Health Clinic

Upcoming Events



- **5 AUG – Diabetic Education Class (0800-1100 Hlth Clinic)**
- **10 AUG – OB Orientation Class (0830-1200 – TASC)**
- **12 AUG – EDIS “Play in the Park” Crestview**
- **13 AUG – Limited Services**
- **16 AUG – Limited Services**
- **26 AUG – EDIS “Play in the Park” Aukamm**
- **27 AUG – Health and Dental Organizational Day (PM)**
- **Every Thursday thru Aug – CYS and sports physicals**
- **2 SEP – Diabetic Education Class (0800-1100 Hlth Clinic)**
- **14 SEP – OB Orientation Class (0830-1200 – TASC)**



Wiesbaden Dental Clinic



- **Commander: COL Preston Q. Welch**
 - Preston.welch@us.army.mil
- **Deputy OIC: LTC Alex Eke**
 - Alex.eke@us.army.mil
- **Senior DNCO: SFC Ramon Oscar G. Soriano**
 - Ramonoscar.soriano@us.army.mil
- **NCOIC: SGT Stephen Combs**
 - Stephen.Combs1@us.army.mil
- **Readiness Officer: Mr. Larry Jackson**
 - Larry.jackson@amedd.army.mil



Wiesbaden Dental Clinic



Clinic Hours

- Monday-Friday 0730-1615
- Active Duty Sick Call 0730-1030
- Family Member Sick Call 1230-1430

Appointments

- 0611/705-1720/5227 DSN 337-1720/5227

After-Hour Emergency care call MP desk

- CIV: 0611-705-5096
- State dental problem!

Wiesbaden Dental Clinic



READINESS

Previous
98.51%

Current
98.46%

GOAL
>95%

WELLNESS

Previous
37.66%

Current
40.65 %

GOAL
>65%

FAILURE RATE FOR PAST 30 DAYS

Previous
5.85%

Current
6.6%

GOAL
< 5%

* PATIENT SATISFACTION RATES

Previous
94%

Current
92%

GOAL
>92%

* DOD Pt. Satisfaction and ICE Surveys



Wiesbaden Dental Clinic



- **TRICARE Dental Programs**
 - Family Members
 - www.TRICAREdentalprogram.com and
 - www.europe.tricare.osd.mil
 - Retirees
 - www.trdp.org
- **Upcoming Events**
 - 30 July, LDENTAC O-Day, limited services
 - 6 August, clinic closed in afternoon for training

Upcoming Local Cultural Events

Aug. 13-22

Wiesbaden Wine Fest

Sept. 11-12

Wiesbaden 25-Hour Run

Sept. 24-26

Herbst (Fall) Market

Updates to Command Information Media

www.wiesbaden.army.mil

New shortcut links to ...



The screenshot shows the homepage of the U.S. Army Garrison Wiesbaden website. The header includes the IMCOM logo, the text "U.S. Army Installation Management Command Europe Region", and the U.S. Army Garrison Wiesbaden seal. Below the header is a navigation bar with links: Home, Organization, AKO, Links, Feedback, PhoneBook, and News & Info. A search bar is also present. The main content area features a grid of shortcut links:

- ICE (Interactive Customer Evaluation)
- flickr
- COMPREHENSIVE COMMUNITY FITNESS
- CMS/AFAP ISSUE SUBMISSION
- Deployment Resources, Links and Information
- Twitter
- Recycling Guide
- Transformation Update
- Facebook
- Road/Weather/School Closure Information
- Vehicle Registration



DHR/ASAP



SUICIDE PREVENTION and AWARENESS INITIATIVES UPDATE

- **NEW TRAINING RESOURCES:**

**“Shoulder-to-Shoulder I Will Never Quit on Life”
Suicide Prevention Program Website renamed:
www.preventsuicide.army.mil**

- **UPCOMING TRAININGS:**

**23 AUG 2010: Family Member Training
Location & Details TBA**

**9 SEP 2010: Civilian Training
0900 & 1300 Flyer's Theater**

- **SEPTEMBER IS SUICIDE PREVENTION AWARENESS MONTH**

Fire Safety

- ❖ Number **ONE** cause of home fires: Kitchen fires, unattended cooking
- ❖ Damage: Government Property/Personal Property: Fire damage, Water damage
- ❖ Emergency Number: Emergency Control Center: **117**

From Private Home Phone:

705 - 117

From Cell Phone:

0611- 705 - 117



- ❖ Number **TWO** cause of home fires: Overloaded or damaged extension cords, malfunctioning electrical equipment.





Army Air Force Exchange Service

We'll Match It! Program



We save you money...everyday!

- Prices will be matched at all AAFES Retail Stores to include Shoppettes, Car Care Centers & Troop Stores.

- Price differences up to \$10 will be honored on the spot!

- Prices will be guaranteed for 30 Days on any item that was originally purchased from AAFES and subsequently sold at a lower price by AAFES or any local competitor.

- Commissary Prices will not be matched.

- Other exclusions include clearance and closeout prices, automotive labor and services, special orders and installation, delivery or assembly services.

Army Air Force Exchange Service

Military Star Gas Promotion



AAFES Birthday Special

- Customers who spend \$115 between **July 25th – August 10th** will receive a coupon to save **10 cents per gallon** for up to twenty gallons!
- Customers who use this coupon and pay with their Star Card will receive **15 cents off per gallon!**
- Coupons will be valid from **July 25th – September 6th** only



DeCA WIESBADEN COMMISSARY



**ATTENTION
COMMISSARY
PATRONS**



Store Operation Hours

**The
Commissary
it's Worth
the Trip!**

- **Early Bird Shopping:**
 - Monday to Friday
 - 0800 – 1000 (Self Check Out Available Only)
- **Regular Hours:**
 - Monday to Friday 1000 – 2000
 - Saturday and Sunday 0900 – 1900

- **SEPT Case Lot Sale:**
- **FRI, SAT, SUN, OCT. 1ST, 2ND, 3RD**



- **Do not miss the great savings \$\$\$ event at your Wiesbaden Commissary**





Andrews Federal Credit Union



Wiesbaden Branch

- **New Hours of Operations Started on 29 MAR 2010**

- Mondays, Tuesdays, Wednesdays and Fridays 0900 – 1600
- Thursdays 1000 – 1730
- 1st and 3rd Saturday of the month 0900 – 1300

- **New ATM**

- Located at the Entertainment Center
- Hours of Operation:
 - Mondays-Thursdays 0700 - 2300
 - Fridays 0700 - 0100
 - Saturdays 0900 - 0100
 - Sundays 0900 – Midnight



Community Bank



- **Dagger Complex**

-Mobil Banking Van will be available on 6,13, 20 & 27 August
2010



AMERICAN RED CROSS



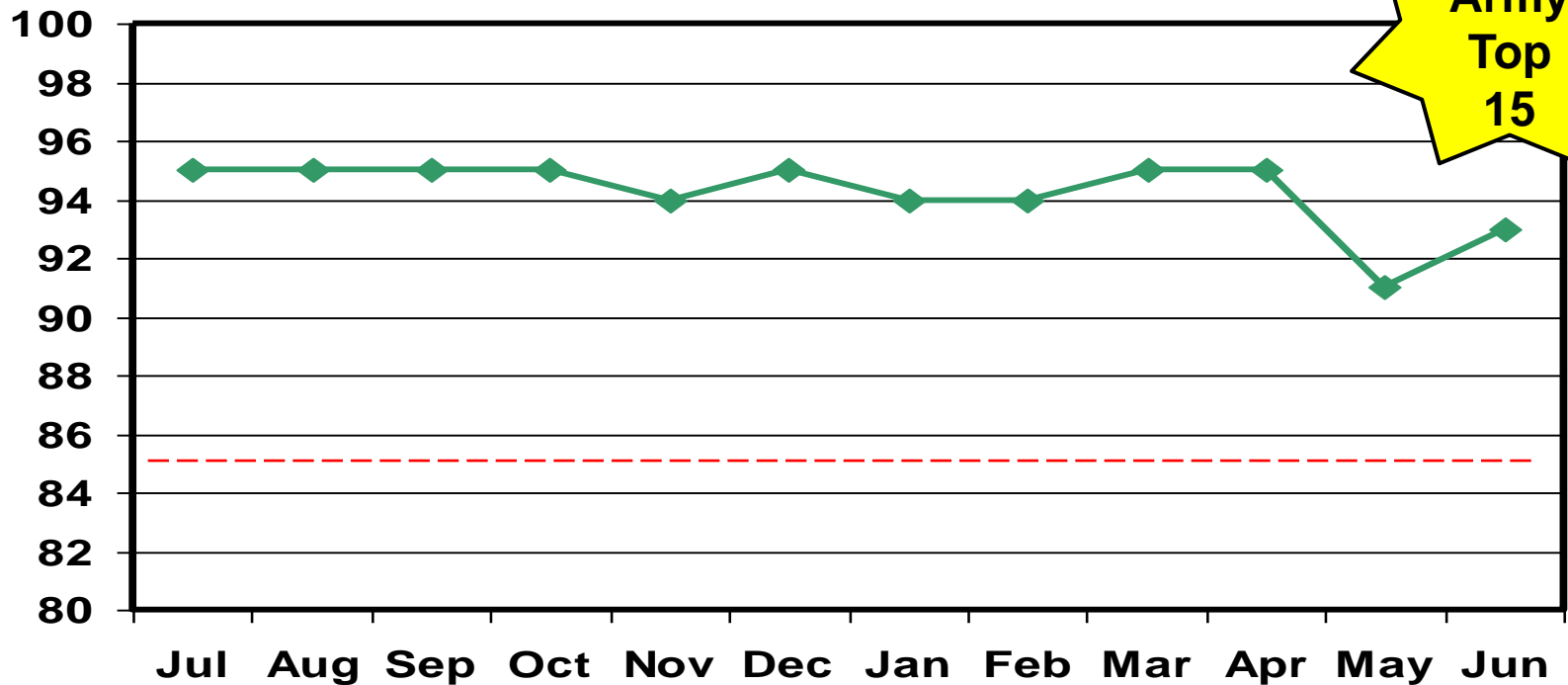
BLOOD DRIVE SPONSORED BY RED CROSS

- **Date:** Thursday, August 12th from 1000-1500
- **Location:** Tony Bass Fitness Center (Bldg 1043, WAAF)
- **Appointments Available**
 - Go to www.militarylifeforce.com
 - Click on Landstuhl and register yourself for an appointment
- **Walk-ins Welcome!**
- **Blood collected by and for the Armed Services Blood Program (ASBP).**

PAIO



OVERALL CUSTOMER SATISFACTION



BENCHMARKS

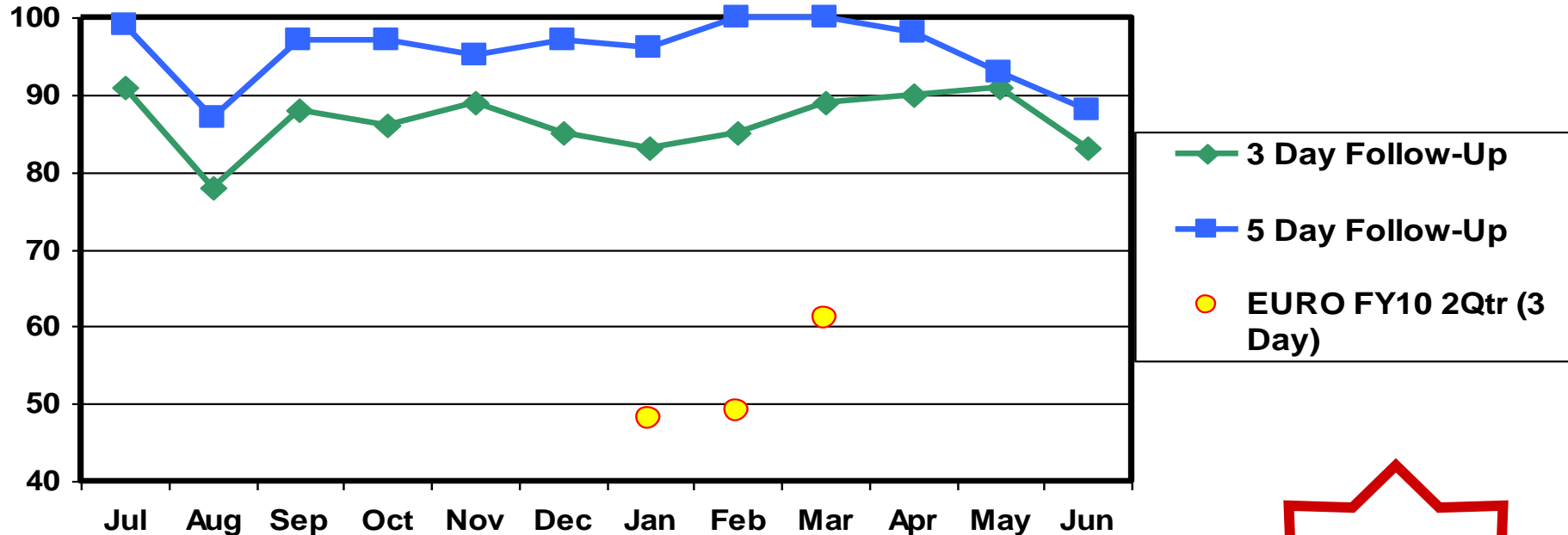
BENCHMARKS	
USAG-Wiesbaden Average Satisfaction for Year	94%
Euro Average Satisfaction for Year	79%
Army Average Satisfaction for Year	81%
Army Goal -----	85%



PAIO



GARRISON RESPONSE RATE



BENCHMARKS

USAG-Wiesbaden Total Submissions for Year	13,040
USAG-Wiesbaden # Responses Requested for Year	956
USAG-Wiesbaden Avg. Response Request / Month	96

Army
Standard
7 Days

Challenges for June Response Rate: long holiday weekends & hand-offs between primary and secondary managers during holidays, vacations with TDY, etc. not well covered.

COMMUNITY FIRST

FEEDBACK - ISSUES - RESOLUTIONS - SOLUTIONS - TODAY

Focus Group	Date	Issues Due By
Civilian Workforce	5 August 2010	30 July 2010

Issue forms available on www.wiesbaden.army.mil

Follow the link at the bottom of the homepage or go to the CMS homepage and tell us:

- **What the is the issue?**
- **Why is it an issue?**
- **How do you think it should be fixed?**

If you are interested in being on a focus group or have questions about CMS, please contact

**Ms. Ann Powers
DSN: 377-5507, COM: 0611-705-5507**



Security Office



Temporary Reduction of Hours

- **Temporary Service Hours:**

Monday	0800 - 1200
Wednesday	0800 - 1200
Friday	0800 - 1200

- **Services Affected:**

Fingerprints
Computer access
In/Out-processing

- **Appointments available for other periods**



DPTMS



**Next CIB is Scheduled for Aug. 31
0930 to 1030**

**Slide submission deadline
is: DATE: 20 Aug 10**

**Email:
USAGWiesbadenTaskings@eur.army.mil
DSN 337-5147**